



## **Disability Discrimination Act**

### **Access statement**

**5th February 2009**

#### **Introduction**

The Roundthorn country House is situated 2 miles from the centre of Penrith. It is 3 miles from Junction 40 of the M6 and 1 mile from the A66 junction which crosses the North of England. The property is over 300 years old and while we endeavour to meet the needs of all our guests there are aspects which may make access difficult for people with limited mobility. We have 10 bedrooms in total, 7 are located on the first floor via a two tiered staircase with 25 steps and the remaining 3 are situated on the Second floor via a staircase with 39 steps. We have no wheelchair access to these rooms. We have four function rooms, three on the ground floor with wheelchair access throughout and one which is accessed with one step down.

#### **Pre-Arrival**

- Ø We are located one mile from the busy A66 and three miles from Junction 40 of the M6. We are two miles from the town centre of Penrith. The Car park is at the front of the building and is accessed at the end of the driveway into the property.
- Ø The nearest general store and post office is in Penrith town centre and is open 7 days a week.
- Ø Roundthorn is not on any bus route, the nearest bus stop is Penrith town centre.
- Ø Penrith is on the London to Glasgow main line and require taxi and private car transport to reach. We are also three miles from the Carlisle to Settle line.
- Ø We are more than happy to make taxi bookings with the various companies in the area of your behalf.
- Ø Our information is available in large print but we have no facility to create a Braille document.
- Ø Our website [www.roundthorn.co.uk](http://www.roundthorn.co.uk) provides details of our facilities and contact details.

#### **Arrival and Car parking**

- Ø Please advise us of your preferred time of arrival
- Ø We request that guests arrive after 2pm to ensure that accommodation is ready. However earlier arrival is possible by prior arrangement.

- Ø The Car park is gravelled and is on a level approach from the driveway.
- Ø Assistance with all luggage is provided.

### **Main Entrance**

- Ø There are five 16cm high steps up to the main entrance.
- Ø The main front door is open from the hours of 7.30am to 11pm.

### **Disabled Access**

- Ø Wheelchair access is from the Cumbrian suite which is adjacent to the main entrance.
- Ø The entrance is 137cm across and gives wheel chair access to all of the meeting rooms except for the Lowther which is one step down, the bar and public area and the disabled toilets.
- Ø The ground floor has a disabled toilet.

### **Function rooms**

- Ø We have four function rooms that can accommodate everything from a wedding venue for up to 170 people, a wedding ceremony, conference rooms, night time eating area and a lot more in between.
- Ø Three of the function rooms, the Cumbrian, the Eamont and the Eden all have access from the main entrance and public area.
- Ø The Lowther is situated in the rear of the hotel and is down one step.
- Ø The Cumbrian and the Lowther has fire exits in the rooms, whilst the Eden and Eamont rooms are sign posted to the nearest fire exits.
- Ø All function rooms are carpeted as is the hotel in general
- Ø The building is centrally heated and radiators offer the facility to adjust temperature.
- Ø All areas and hallways are fitted with smoke alarms and emergency lighting.
- Ø Emergency exits are clearly indicated and directions are found throughout the building and are supported by emergency lighting.
- Ø The Cumbrian and Eamont rooms are accessed through double doors which can be fixed open. The Eden and Lowther rooms are accessible through a standard door which also can be left open.

### **Bedrooms**

- Ø There are ten bedrooms all together
- Ø All rooms have a double bed in them
- Ø Two rooms have a single bed in as well as the double
- Ø All rooms have en suite bathrooms
- Ø All rooms have colour TV, remote control, tea and coffee making facilities, central heating, work space and Wi fi access throughout the hotel.
- Ø Each room contains a comprehensive information statement and instructions on the event of fire.
- Ø All rooms are fitted with smoke alarms.

### **Bedrooms 1 & 2**

- Ø Bedrooms 1 and 2 are situated at the back of the hotel, on the first floor. There are 16 steps up to the rooms each with a height of 18cm.
- Ø The rooms all have double beds accessible from both sides

### **Bedrooms 4, 5, 6 & 7**

- Ø Bedrooms 4, 5, 6, & 7 are all situated on the first floor of the hotel with all rooms leading out on to the main landing.
- Ø All rooms have double beds accessible from both sides
- Ø Rooms 4 and 5 both have single rooms in the making them twin rooms.
- Ø Room 6 has a four poster bed in it
- Ø The staircase to the main landing is split into two separate staircases the first staircase has 15 steps which are 14cm in height. The second staircase has 10 steps which are 13cm in height.
- Ø All rooms are en suite with rooms 4 and 5 also having baths in them.

### **Bedrooms 8, 9, 10**

- Ø Bedrooms 8, 9, and 10 are at the top of the hotel. There are four flights of stairs up to the second floor. The first flight has 9 steps measuring 16cm in height. The second flight has 5 steps measuring 16cm in height. The third flight has 11 steps measuring 17cm and the fourth flight of stairs has 12 steps measuring 15cm in height.

- Ø All rooms are en suite with Room 9 having a bath also
- Ø Room 10 as well as having en suite bathroom also has a kitchenette in a separate room of the main bedroom.
- Ø The staircase up to these rooms is quite narrow being 60cm at its thinnest.

### **Bedroom 12**

- Ø Bedroom 12 is situated right at the back of the hotel above the Lowther room,
- Ø Access to the room is from the residents lounge which lies in the back of the hotel. The corridor which leads to the residents lounge is directly opposite the main entrance to the hotel
- Ø The staircase up to room twelve has 16 steps measuring 18cm in height.
- Ø Room 12 has a double bed which has access from all sides

### **Gardens**

- Ø We have a garden comprising of lawn, flower beds, a patio, fish pond and orchard.
- Ø Guests are welcome to use the gardens at all times
- Ø Access to the garden is from the front car park. There are two entrances one with 2 stone steps leading downwards. The steps are 19cm and 15cm respectively. The second entrance is straight off the gravel car park on to the lawn.

### **Additional information**

- Ø All bedrooms have smoke detectors and alarms
- Ø All hallways have smoke detectors and emergency exits are clearly indicated and supported with emergency lighting in the event of any power failure. Also the hotel is backed by a generator if the power fails
- Ø The hotel does not allow Smoking in any part of the building smokers are asked to smoke in the car park.
- Ø We have a supper menu that we run at night for guests, and we are more than happy to accommodate any dietary needs if advised in advance.
- Ø Mobile phone signal is strong throughout the hotel
- Ø The hotel has free wi fi access throughout the hotel.
- Ø We are open all year round.



**Contact information**

- Ø Address: Roundthorn Country House, Beacon Edge, Penrith, Cumbria CA11 8SJ
- Ø Telephone: 01768 863952 There is an answer phone if we are not available which gives the mobile number.
- Ø Fax: 01768864100
- Ø E mail: [info@roundthorn.co.uk](mailto:info@roundthorn.co.uk)
- Ø Website: [www.roundthorn.co.uk](http://www.roundthorn.co.uk)